

BIG SKY SAFARIS LLC CANCELLATION, AMENDMENT AND REFUND POLICY

DAY TRIPS (OR TRIPS SHORTER THAN A DAY):

- Cancellations received more than 7 days prior to the start of a tour will receive a refund of half the total trip price.
- Cancellations received within 7 days of the start of a tour are nonrefundable.

OVERNIGHT JOURNEYS:

- Deposits are non-refundable.
- Cancellations received more than 14 days prior to the start of a tour will receive a refund of half the total trip price.
- Cancellations received within 14 days of tour commencement are nonrefundable.

LATE ARRIVALS & NO SHOWS:

Late arrivals and no shows are non-refundable. This is applicable to any tour participant that fails to arrive, or arrives after the tour has departed.

AMENDMENTS:

Amendment requests are subject to availability and price changes.

If you have to cancel your trip, in some instances Big Sky Safaris LLC will apply your deposit or payment toward a future trip with us, or you may transfer your reservation to a friend or family member.

CANCELLATIONS BY BIG SKY SAFARIS LLC:

In very rare cases, we reserve the right to cancel a trip due to weather, snow or water conditions or other unforeseen circumstances that could be safety concerns. If one of these things leads to us cancelling your trip a refund will be provided or alternate reservation will be made based on the client's preference.

CHANGES TO THIS POLICY:

From time to time, the terms of this policy may change at the Company's discretion. In the event of such changes, the new policy will apply for all tours booked after the date and time of the policy change. For any further questions about our cancellation policy, please feel free to e-mail us at **wenfei.tong@big-sky-safaris.com**.